

Risk	Sub No	Sub Risk	Impact / Consequences	Opportunity	Gross Risk Score			Controls and Mitigation	Net Risk Score			New Developing Controls	Risk Manager	CLT Risk Owner	Target Date	Corporate Priority		
					I	L	G S		I	L	N S							
Service Failure	2a	Failure of a service provider in high risk contracted areas such as social care and waste management	Increased costs		5	4	20	Procurement procedures in place which cover business continuity arrangements.	4	4	16	Ensure adequate business continuity plans are in place with service providers as part of the procurement and contract management process	Head of Procurement and Development	Director of Resources	Ongoing	Deliver quality services		
			Reputational damage to the Council															
	2b	Loss of key infrastructure which results in Council services not being delivered such as ICT and Property.	Inability to deliver critical services.	Build a resilient organisation .	5	4	20	Business continuity programme in place.	4	3	12	Ensure all services have up to date business continuity plans in place.	Director of Resources	Chief Executive	Ongoing	Deliver quality services		
	Revised corporate business continuity plan in place supported by a critical activity list.							Develop a corporate / thematic business continuity plan for property.				Head of Property and Asset Management					Director of Resources	March 2016
								Keep the corporate / business continuity plan for ICT up to date.				Head of ICT Services					Deputy Chief Executive	March 2016
2c	Over reliance on income generation through the delivery of traded services.	Dilution of the effectiveness of internal service provision.	Ability to recruit staff based on the funding received from income generation.	5	4	20	Business cases in place for trading services.	4	3	12	Implementation of a robust performance management framework to ensure adequacy of internal service provision.	Head of Corporate Development, Engagement and Communication	Deputy Chief Executive	March 2016	Deliver quality services			